

GTA MARKET NOTIFICATIONS



Notice No. 1 of 23- 16 February 2023

TOPIC: IAN 2023 – 05: Plant Export Operations – Consignments Detained In China-
electronic Certification

DISTRIBUTION: GTA Members – primary contact list. Please circulate to all appropriate internal parties.

1. Purpose

This Industry Advice Notice (IAN) is to advise clients of detained consignments in China due to issues with the electronic certification system (eCert)

2. Summary of changes and key points

A number of consignments have been detained across multiple ports in China due to system issues affecting the eCert system.

As a result, there has been delays in the clearance of affected consignments, however, we have been able to achieve release through facilitation and discussions with China.

If you experience port of entry issues with consignments into China as a result of eCert system issues, please contact [EXDOC Help Desk](#) or [NEXDOC](#) with the following details:

- Certificate number/Copy of health certificate
- Importer contact details
- Port where consignment is detained
- Any official correspondence received from China customs.

These details will assist the department in facilitating consignment release.

For further information or to access full notice please visit [DAFF website](#).